



**To Our Nursing Facility Customers and Families:** Per the amended Public Health Law 2803, we would like you to be aware of the information and resources listed below:

Both the New York State Department of Health (NYSDOH) and the Centers for Medicare and Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, complaints, inspection results, and citations and enforcement actions, as well as any penalties imposed on the nursing home. CMS has created a tool called [Care Compare](#) to help consumers find information on a specific nursing home. Please be aware that the nursing home inspection rating factors in the prior three annual surveys and may not reflect a facility's current performance.

**Our most recent annual health survey (7/30/21) by the Department of Health resulted in an exceptional outcome of only one low level deficiency.**

Additional information on nursing homes can be found in CMS's link:

<https://www.medicare.gov/care-compare/en/assets/resources/nursing-home/02174-nursing-home-other-long-term-services.pdf?redirect=true>.

The following web addresses can provide quality and compliance information.

- [https://profiles.health.ny.gov/nursing\\_home/index](https://profiles.health.ny.gov/nursing_home/index)
  - On the New York State Department of Health (NYSDOH) site, select the nursing home by name after selecting the appropriate Region/County from the dropdown menu, and open the Inspections tab to view any Complaints, Inspection results including any Citations, and any Enforcement actions against the nursing home.
- <https://www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true>
  - On the Centers for Medicare and Medicaid Services (CMS) Care Compare site, enter the name of the nursing home in the search box. Click on the name of the nursing home to view Inspection results as well as any penalties that have been imposed.