

# Quality Ratings and Resources

Both the New York State Department of Health (NYSDOH) and the Centers for Medicare and Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, complaints, inspection results, citations and enforcement actions, as well as any penalties imposed.

**CMS** has created a tool called [Care Compare](#) to help consumers find information on a specific nursing home. On the website, enter the name of the nursing home in the search box. Click on the name of the nursing home to view facility specific outcomes. The overall star rating for nursing homes lets you compare nursing homes on topics you consider most important and gives you a “snapshot” of the quality of each nursing home. The rating, between 1 to 5 stars, combines results and data from 3 important sources, including health inspection, staffing and quality measures. A star rating is calculated for each of these 3 sources, along with an overall rating.

**It is important to understand that the health Inspection star rating does NOT reflect current performance** because it is based on a rolling weighted average of the 3 most recent NYSDOH annual inspection survey cycles. In fact, our current Health Inspection Rating is based on surveys from 2019, 2021, and 2023/24.

## **How should I use the nursing home star ratings?**

Star ratings can give you important information and help you compare nursing homes but aren't a substitute for visiting the nursing home. Use the star ratings together with other sources of information, and review the [Guide to Choosing a Nursing Home](#) and the [Nursing Home Checklist](#) to help you think of questions to ask when you visit the nursing home and determine whether a nursing home fits you or your family members' needs.

The facility's current CMS star ratings are: Quality Measures (4 stars); Staffing (3 stars); Health Inspections (2 stars); and Overall CMS rating (2 stars).

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The **NYSDOH** has created a tool that provides profile information on each nursing home on a set of several metrics [NYS Nursing Home Profiles](#). On the website, search by zip code, city or facility and explore tabs for quality and inspections.

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Note: This information is being made available to our nursing facility customers and families in compliance with disclosure requirements per Public Health Law 2803